

SPN Seilbahnpartner
Nassfeld GmbH & Co OG
Sonnenalpe Nassfeld 8
9620 Hermagor

IMPORTANT COVID-19 customer information 2021/22

We would like to draw your attention to the fact that, in implementation of the COVID-19 protection measures issued by the Federal Government, the transport ticket will only entitle the holder to use the cable car facilities if the passenger provides a valid proof of a low epidemiological risk (proof of vaccination, convalescence, negative test according to the applicable regulation of the respective tier).

In the event that the term of the transport ticket (annual ticket, season ticket, weekly ticket, etc.) extends beyond the period of validity of this proof, it is the sole responsibility of the passenger to extend this proof in good time before expiry, and to present it at the time of inspection.

In the case of purchase for third parties (spouse, children, etc.), these persons must also provide proof of a low epidemiological risk (proof of vaccination, convalescence, negative test according to the applicable regulation of the respective tier), which is required at the time of use.

The operator of the facility is obliged to refuse carriage should a passenger be unable or unwilling to comply with the COVID-19 protective measures required by law.

A claim for a (pro rata) refund cannot be made in these cases, even if the ski pass has never been used.

With the purchase of the ski pass(es), the customer confirms

- that he/she has taken note of the above references to the COVID-19 regulations concerning cable car and ski operations for 2021/2022;
- that he/she is aware that he/she is obliged to comply with the applicable legal/official requirements for the use of the purchased season or annual passes, and that the use of the passes may be restricted, reduced or not possible at all in certain periods of time;
- that, in the event that the passes are handed over to third parties (spouse, children, etc.) after purchase, he/she will check whether the person in question has the required valid proof of a low epidemiological risk (proof of vaccination, convalescence, negative test according to the applicable regulation of the respective tier) at the time of use.